PAPAGENO Unified Messaging

The integrated Software solution for company-wide communication

The PAPAGENO Unified Messaging Server integrates Mail, Fax, SMS and Voicemail, in a single user interface. With PAPAGENO Mobile Access you can access your messages, regardless of time, place, or output device.
If, for example, you are on the road, you can use PAPAGENO to listen to your incoming messages via phone/mobile, or have fax messages forwarded to a fax machine near you.

Unified Messaging

The crucial feature is the capability to access messages from mobile devices, like smartphones, laptops, tablets or from the car.

PAPAGENO is a central fax-, SMS-, voice and mail solution for Unix, Linux, Windows. It links the functionality of a personal answering machine with the comfort of a mail and fax system.
One crucial advantage over traditional answering machines is that you can use all features of your mail system like reply, forward, archive also for faxes, SMS, and voicemail.

PAPAGENO can easily be integrated any number of times into existing networks, and can be scaled and clustered without limits. 30 voice and 120 fax lines and more are no problem for PAPAGENO. The number of virtual user specific voice boxes is only limited by the capacity of the used server.

PAPAGENO Integration into your existing environment

PAPAGENO can be integrated into your existing environment completely; no matter whether into your mail system like all SMTP compatible systems, Exchange, or into your ERP system.
The users do not have to work with new user interfaces, but can continue to work with their known environment. The difference is only in the expanded functionality that PAPAGENO adds. You do not have to compromise regarding operating systems with PAPAGENO, either. The PAPAGENO Unified Messaging Server runs on Windows, Unix, Linux, and also in heterogeneous environments.
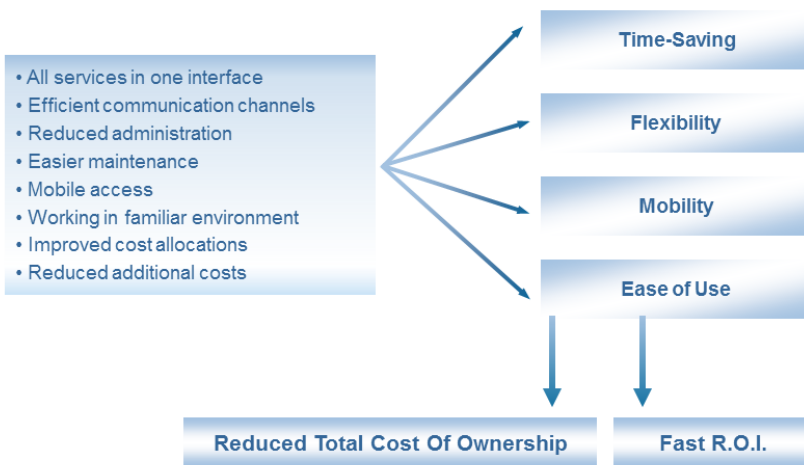

Illustration: PAPAGENO links all messages types. Users can work with any device and different applications.

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Advantages of PAPAGENO when used in your company

The introduction of new software solutions especially in these times requires planning for investment protection. It is easy to prove crucial company figures like Return on Investment and Total Cost of Ownership for the PAPAGENO Unified Messaging Server.

The purchase cost can be matched by the savings in resources and time within a very short period. This guarantees a quick Return on Investment. A further important factor lies in low additional cost by operation, maintenance, and administration. By utilising PAPAGENO maintenance and administration of the different services Fax, Mail, SMS, and Voice becomes obsolete. The messages are all blended into and administrated within one user interface.

There is an enormous savings potential in the reduced need for devices like faxes or answering machines.

Thus PAPAGENO protects your investment long-term and grows with your enterprise.

- All services in one interface
- Efficient communication channels
- Reduced administration
- Easier maintenance
- Mobile access
- Working in familiar environment
- Improved cost allocations
- Reduced additional costs

Time-Saving

Flexibility

Mobility

Ease of Use

Reduced Total Cost Of Ownership

Fast R.O.I.

Illustration: The use of a PAPAGENO Unified Messaging Server pays off quickly.

General features of PAPAGENO

Software

- Available Server and Client platforms: Linux, Windows, Unix,
- Mail integration: SMTP compatible mail servers
- Voice over IP integration
- High volume applications for ISPs
- Integration in SAP, security systems, IP telephony, Open-Xchange
- Freely programmable interface for applications
- Open standards (IMAP4, LDAP, MAPI)
- Unlimited scalability of lines on server side
- Downtime protection by cellular concept

- Possibility to define lines (e. g. for telephone, fax, voicemail)
- Directory services with differentiated access rights
- Fax polling, Fax on Demand, Least Cost Routing
- Individual cost management: administration and allocation of charges

Hardware components

- Connection to ISDN boxes and cards, router and analogue modems
- Integration in ISDN and IP telephone systems